



XL Global Services: A Data Privacy Case Study

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XL Capital Ltd

▶ Corporate Information

- Global Insurance, Reinsurance, Financial Risk Specialists
- 3500+ Users in 78 Offices in 29 Countries
- Consolidated Assets of ~\$59.8B
 - as of Sept. 30, 2006
- Member S&P 500

▶ Tom Dunbar

- Global IT Chief Security Officer
- 2006 SC Magazine CSO of the year



Key Concerns

- ▶ Privacy regulations compliance across 29 countries
- ▶ 3 different e-mail systems (growth thru acquisition)
- ▶ End user ease of use
 - Internal (office-to-office) encryption
 - External (outside firewall) encryption
 - B2B
 - Customer
- ▶ Mobile BlackBerry devices
- ▶ Administrative Overhead
- ▶ Disaster Recovery
- ▶ 3,500+ user deployment

Additional Drivers

- ▶ Protection on the server
 - E-mail protected on mail server as well as in motion
- ▶ Searchability
 - Message recovery for legal / regulatory compliance
- ▶ Encryption schema strength
 - 80, 112, 128 bit equivalents
- ▶ Attachments
 - Automatically encrypt all attachments
- ▶ Visibility
 - Info on who receives message

Evaluated Solutions

- ▶ Traditional PKI
 - Implementation and manage overhead greater than our globally decentralized corporation could handle
 - IT staff in every office (78) to effectively manage
 - Certificates, CRL unwieldy

- ▶ Voltage SecureMail
 - Simple end-user experience – “Send Secure” button
 - Decryption and signature verification at the laptop
 - No additional staff
 - Low infrastructure overhead
 - Scalable as companies grows through acquisition
 - Policy-based Encryption
 - Low cost-of-ownership

Identity-Based Encryption

Basic Idea: Public-key Encryption where Identities are Public Keys

▶ **IBE Public Key:**

alice@gmail.com

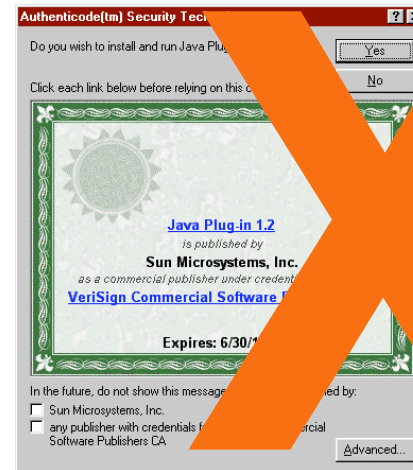
▶ **RSA Public Key:**

Public exponent=0x10001

Modulus=13506641086599522334960321627880596993888147
560566702752448514385152651060485953383394028715
057190944179820728216447155137368041970396419174
304649658927425623934102086438320211037295872576
235850964311056407350150818751067659462920556368
552947521350085287941637732853390610975054433499
9811150056977236890927563

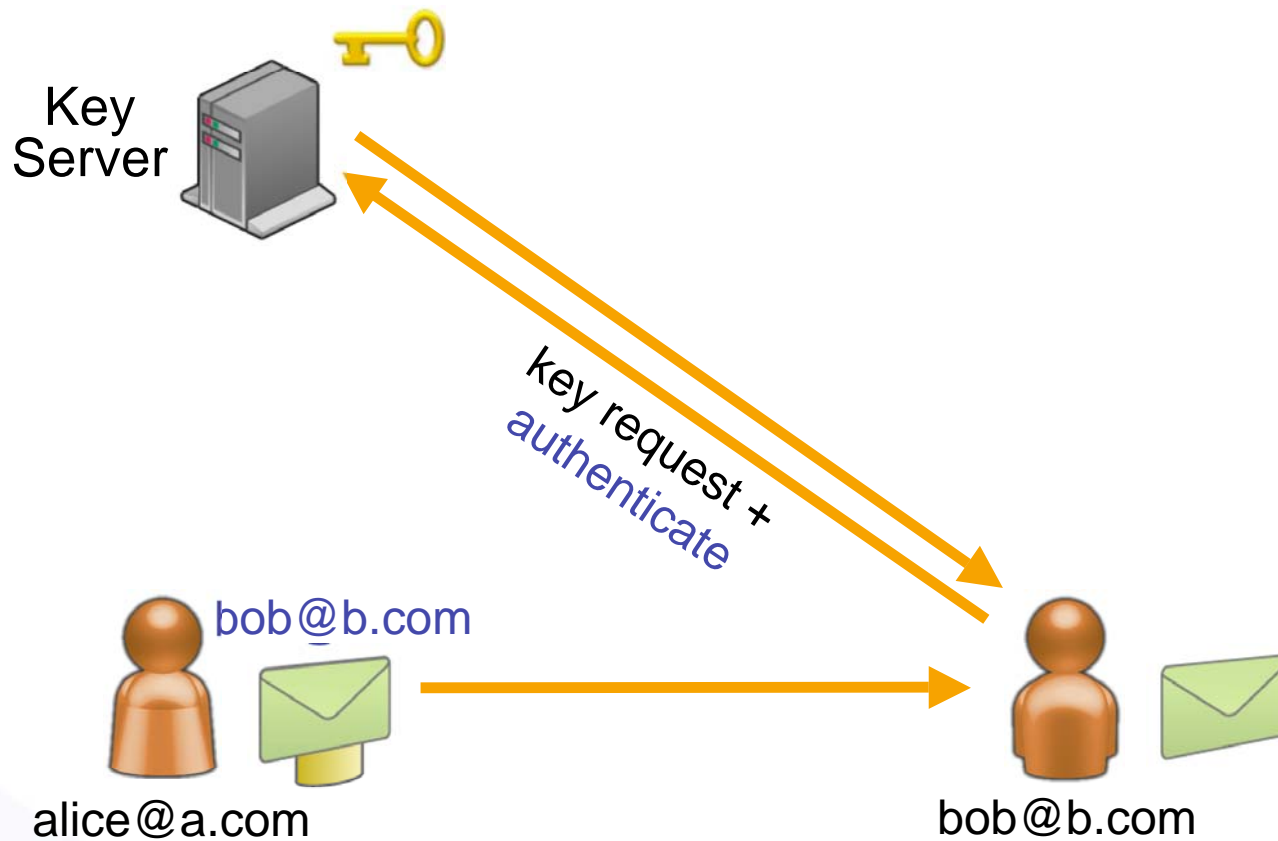
IBE does not need certificates

- ▶ Certificates bind Public Keys to Identities
 - e.g. bob@b.com has key 0x87F6...
 - Signed by a Certification Authority
- ▶ In IBE, Identity and Public Key is the same
 - No certificate needed
 - No certificate revocation
 - No certificate servers
 - No pre-enrollment



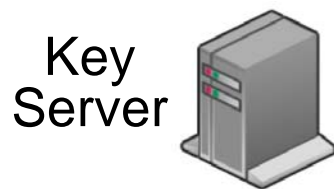
How IBE works in practice

Alice sends a Message to Bob

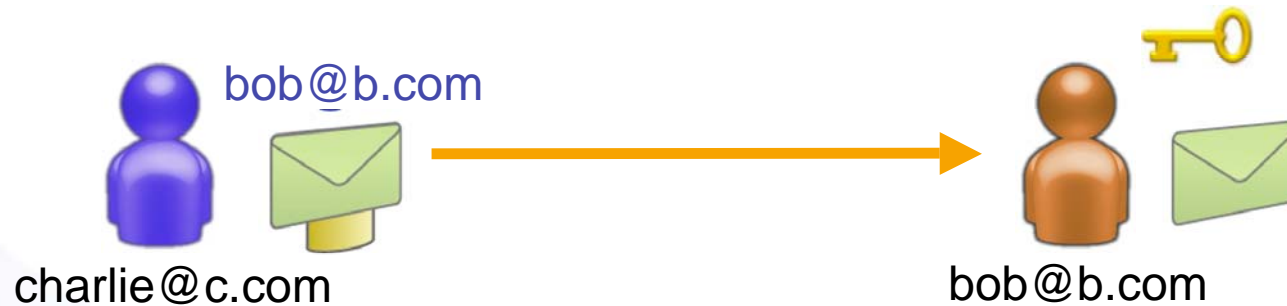


How IBE works in practice

Second Message to Bob



Fully off-line - no connection to server required



XL Capital Deployment

- ▶ Voltage Key Management Server
 - 2 Redundant 1U servers
 - Deployed at Central IT Location
 - Easy access and management

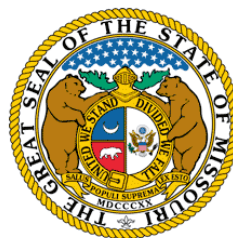
- ▶ Voltage SecureMail Blackberry
 - Plugin for Blackberry Enterprise Server

- ▶ Voltage SecureMail Clients
 - All 3500 employees deployed in weeks
 - 1/3 laptops users
 - Providing e-mail at rest security

Summary

- ▶ XL Global Services policy requires confidential information be protected at all times including when sent via email.
- ▶ As a global organization a flexible solution that can comply with the various laws and regulations enacted throughout the world that impact both the security and privacy of information was required
- ▶ Reviewed a number of different options including traditional PKI
- ▶ Concluded “Voltage Key Management Server would provides a usable, scalable, low cost-of-ownership solution that supports our policy, regulatory, and budgetary requirements.”

A Few Additional Voltage Enterprise Customers



More Information

- ▶ Computer World – June 12, 2006 article
 - Seven keys for complete message security
- ▶ SC Magazine – March 6, 2006 article
 - CSO of the year: Thomas Dunbar, global chief security officer, XL Capital

Questions?

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