

FORENSICS Case Study

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How Nation States Are Attacking
the US Industrial Base



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Agenda

- Case Study 1
- Case Study 2
- Trends In Foreign Organized Data Mining Intrusions

Case Study 1: Victim Organization Profile

A major U.S. defense contractor (Rev \$48B 06) with 100,000+ users deployed on multiple continents

- The organization had an impressive security policy
 - Annual enterprise Vulnerability Assessments
 - Monthly vulnerability scanning
 - Perimeter and internal networks protected by firewalls
 - 24-hour IDS monitoring (HIDS & NIDS)
 - Comprehensive patching and anti-virus program
 - DMZ (single tier) for Internet facing servers
 - VPN required for remote access
 - Well trained internal security team
- What went wrong?

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Initial Response & Investigation

Responded after a Windows 2000 server repeatedly Blue Screen of Death (BSOD) for no obvious reason

- Microsoft initially diagnosed the issue as a .NET problem
 - Identified a sophisticated kernel-mode rootkit
 - Conducted an incident triage consisting of domain configuration, compromised account review, forensic analysis, and a custom developed rootkit detection utility
- Initial assessment indicated the attackers established multiple covert channels on the network
 - Initially found 13 DMZ and 7 internal servers that were compromised several months earlier
 - Initial assessment indicated the attackers compromised the network almost three years earlier
 - Conflicting rootkits were causing the BSOD
- **Not identified via existing security device**

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Response & Investigation

By the time Team arrived, the attackers had a established fault tolerant covert channels, obtained privileged user credentials, and were data mining the network

- Several DMZ's and internal systems were compromised
 - Variety of previously unknown malicious code
 - User and kernel mode rootkits & data mining tools
 - Hostile ASP pages deployed
- Desktop systems of key users were compromised
- Key loggers were widely and strategically deployed
- Corporate executives & key users directly targeted
- VPN access via home and laptop systems

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How The Attackers Compromised Systems

- **FrontPage & WebDAV mis-configuration**
 - Both run over port 80/443
 - Both rely on NTFS ACLs for security - content managers usually don't realize this and change directory ACLs to fix a file share or script issue
 - This opens the server up to modification from the Internet
 - ASP rootkits frequently followed these mis-configurations
- **Application attacks**
 - SQL injection
 - Variable manipulation
- **System Vulnerabilities**
 - Unpatched systems, known vulnerabilities
- **Undocumented vulnerabilities**
 - When the attackers could not compromise a system any other way, they used non-public vulnerabilities
 - There is no shortage of these vulnerabilities for our adversaries to choose from

Incident Response Techniques

Traditional incident response techniques were not effective

- *Standard volatile data collection and live response techniques yielded no useful information*
- Sophisticated kernel-mode malicious code utilized hooking and patching to hide files, registry entries, processes, services, network connections, etc. from standard user-mode programs like net stat, pslist, fport, and others
- This led the parent organization to believe the system was not compromised
- Existing malicious code detection tools were unable to identify the rootkits on live systems
- Team developed our own utility that compared processes in the kernel v. viewable processes
- Utilizing IR tools that work from physical memory and disk was critical

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Incident Response Techniques

We Had to Work Faster!

Team had to modify IR techniques so we could detect our adversary and capture malicious code

- We moved traditional back-end forensic lab work to the field for faster results
- We imaged the process and physical memory on suspected compromised systems
- We automated the collection of system binaries, log files, packed files, and analyzed them offline
- We developed a live response utility that would scan the system and identify well-hidden malicious code

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Incident Response Techniques

Developed host and network malicious code identification techniques - driven by malicious code functional analysis

- File scanning Windows administrative shares (C\$, D\$) from clean systems was effective at identifying malicious files
- Creative techniques were effective
 - Creating and monitoring special accounts and services
 - DNS blackhole/pass-through to identify malicious code
 - System surveillance countermeasures
- Host solutions effective, but depended on prior malicious code analysis – minor malicious code changes were sufficient to thwart several of our host-based solutions
- NIDS was often thwarted by the use of encryption, and not practical when the attackers used standard Windows binaries like net use, terminal services, remote desktop, etc.

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Captured ASP Rootkit from the Adversary

The attackers utilized several ASP “rootkits” to maintain system access and bypass the firewall, NIDS, and HIDS

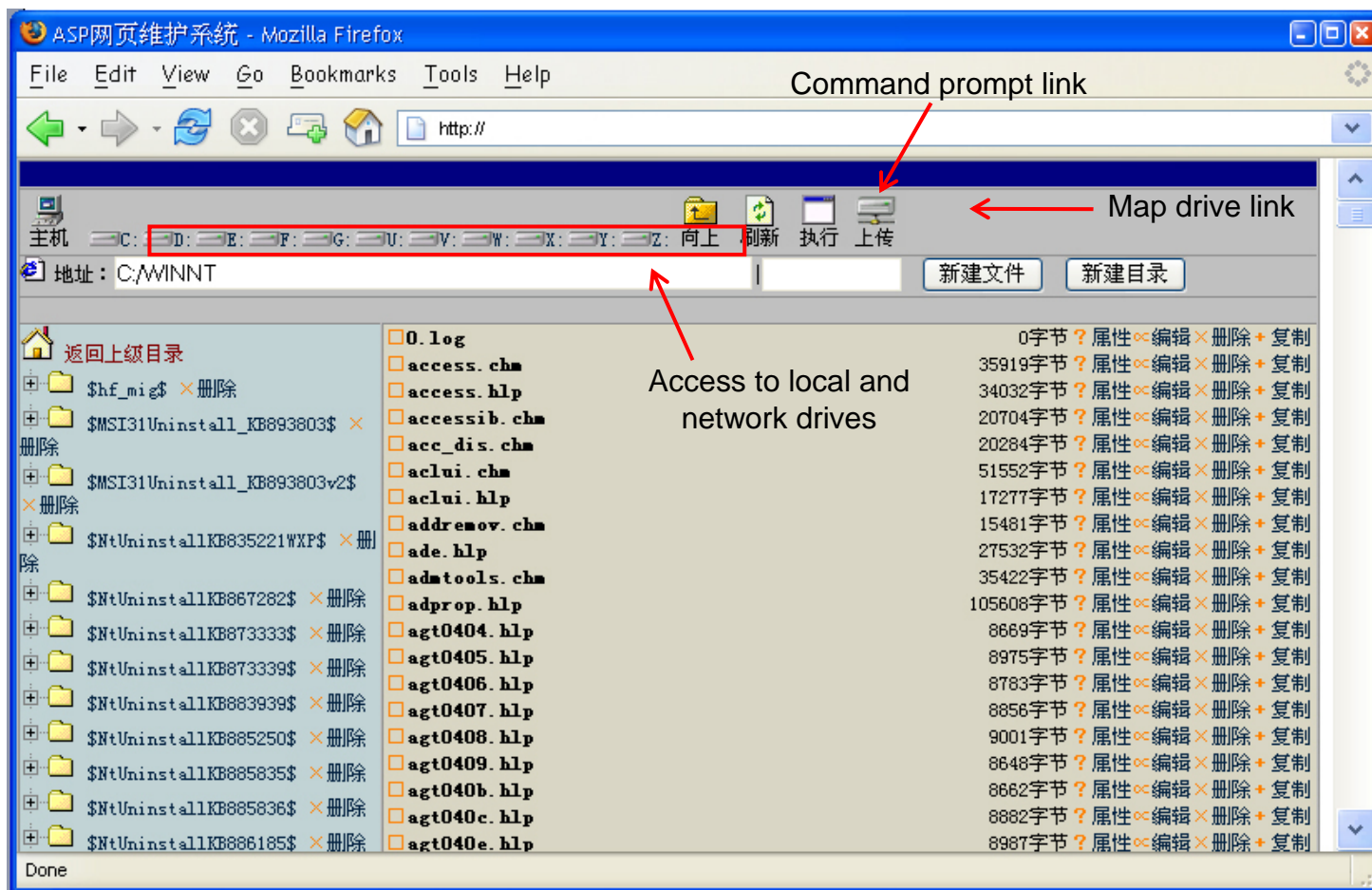
- Remote cmd.exe command shell via webpage
- File upload and download
- Network scanning and data mining
- Sometimes hidden in a virtual directory, with files physically hidden deep in the directory structure, outside of the webroot
- IIS guest account was sometimes found in the Administrators group, giving the ASP page privileged access
- All through port 80/443

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Captured ASP Rootkit

Once the attackers logged in, they could upload/download/execute files, open a command shell, and data mine the system over HTTPS



Compiled Malicious Code Protected

- Compiled malicious code was well protected
 - UPX, FSG, aspack, Mew, NSpack, Petit, and other known programs were used to pack Windows binaries and known malicious code
 - **A proprietary packing utility was used for packing some proprietary software**
- Malicious code was written to prevent easy reverse engineering
 - Decompilers like IDA Pro, WinDBG, OllyDBG, and SoftICE have a hard time with well protected code
 - Most of the time a malicious code functionality test will provide you with enough information to develop host and network countermeasures
- Changing malicious code's MAC date and time stamp
 - The attackers used proprietary and open source tools to change malicious code file dates and times
 - Often changed dates to match other files in Windows/System32 directory
- Changing malicious code file names
 - Sometimes entire name was changed but often just a variant of original name – this may be a language issue

We Have “Anti” Anti-Forensics Techniques

We were able to utilize the attacker’s anti-forensics techniques to help us identify malicious code that we may have otherwise may have missed

- **We wrote several programs and scripts to identify packed files**
 - We developed a network file scanning utility
 - We wrote an EnScript that identifies packed files
 - We developed HIDS and NIDS to check for packed files
- **We wrote a program that identifies files with changed date/time stamps**
 - Scans the MFT\$ and identifies suspicious files
 - Recovers the file’s original date/time stamps
 - Useful for identifying the earliest known unauthorized action
- **We developed a good malicious code functionality testing methodology**
 - We conducted a baseline functionality test and threat analysis
 - We need understand it and to develop a countermeasure for it
 - Full reverse engineering is usually not required

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Adversary Countermeasures

We developed several countermeasures based on our forensic and malicious code analysis, however, the attackers countered our countermeasures quickly

- When we blocked ports and IP addresses
 - The attackers changed addresses and switched to new ports (2,400 unique IP addresses on 25+ networks used)
- When we scanned for malicious files by specific dates/times
 - The attackers started changing the create, modify, and last access dates/times (we eventually developed a utility to detect this)
- When we developed a HIDS signature for their malicious code
 - The attackers changed XOR or other values to bypass our signature
- When our vendors developed AV signatures
 - The attackers recompiled their malicious code in a manner which the existing AV signatures would not detect it
- When we blocked ICMP
 - The attackers utilized other protocols for exfiltration
- When we black holed their DNS zones
 - They used new domain names, and eventually switched to IP addresses – note: this increased their workload

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What Did We Learn About This Adversary?

- Highly technically proficient, well-funded, organized professionals working in teams, and they never gave up
- Very familiar with the organization they compromised, and identified all relevant business units with a corporate LDAP dump of everyone in the organization, including job titles and workstation hostnames
- Traditional incident response and forensics techniques must be modified when investigating organized intrusions
- Traditional security measures like firewalls, intrusion detection, patch management, anti-virus, single tier DMZs, are not enough to stop professionals who bring their “A” game
- They got better as we got better

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What Did We Learn About Our Adversary?

- Didn't always attempt to get root privileges - often after specific data
- Targeted
 - Military technology, especially weapons and aerospace technology
 - Export control, organizational data, and internal documents
 - Senior organization personnel
 - Engineering and research personnel
- Workstations and e-mail attacked
 - Covert channels, data mining tools, and key loggers
 - Used a variety of well-known attack and system administration tools
 - Pwdump, PSTools, Netcat, WinPcap
 - Hacker Defender
 - Variety of keystroke loggers
 - Standard Windows binaries (remote desktop, terminal services, cmd.exe, net use, net)

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Remediation & Extraction

- Must be very well coordinated throughout the organization – don't play whack-a-mole!
- Very disruptive, expensive, time consuming, and nearly impossible to do without everyone finding out about the incident
- If your remediation efforts are successful, you may buy your organization a couple of months before the attackers are back – and they will be back
- Don't just protect the “technical” stuff, protect HR capital too
- **Spend your time preparing for real threats, not obscure scenarios where the sun, moon, and stars must line up for the attacker to be successful**

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Agenda

- Case Study 1
- Case Study 2
- Trends In Foreign Organized Data Mining Intrusions

Victim Organization Profile

A U.S. defense contractor with 4,200 employees and contractors in the US, Europe, Middle & Far East

- The organization's security policy did not reflect the organized adversary that eventually compromised the network
 - SSL VPN (weak authentication)
 - Windows LanManager password hashing enabled
 - All end-users have local administrative access
 - Large numbers of unmanaged systems and networks
 - Unproxied and unauthenticated outbound access
 - Domain controllers have Internet access
 - Well trained internal security team, but little experience in IR or forensics

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Background

Security personnel noticed a large data transfer from an internal Internal servers to a foreign IP address

- On 6/19/2007, Client personnel noticed a large data transfer to a Korean IP address
- Approximately three gigabytes of compressed data was exfiltrated, which represents 6-12 gigabytes of actual data due to compression
- This is the equivalent of 1.5 – 3 million pages of printed paper
- The actual content that was exfiltrated is unknown
- Preliminary analysis of the system by Client personnel revealed malicious code that anti-virus and privileged users could not delete
- Analysis of known hostile IP address revealed additional systems that were also communicating with it

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Preliminary Findings – Intrusion Scope

Booz Allen forensics personnel have analyzed over fifty systems, captured malicious code, and reviewed Client's network architecture

- 50+ servers and workstations have been compromised and re-compromised (several systems are in the forensics analysis queue)
- These systems are access points for our adversary - once they connect to an access point, they utilize Client employee and domain administrator credentials to navigate the network
- Many of the compromised systems are domain controllers located in office around the world
- These access points supplement our adversary's VPN access
- All domain user passwords are compromised
- **There are additional compromised systems and malicious code that we have not yet identified**

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Preliminary Findings - Malicious Code

The adversary is utilizing a variety of malicious code to data mine and maintain a presence on the network

- We have recovered 15 unique rootkits
 - Hacker Defender widely deployed
 - 12 previously unknown rootkits
 - 6 kernel-mode, 8 user-mode

- We have also recovered the following
 - Three data mining programs
 - Four general purpose network utilities (network and system enumeration, proxy, etc.)
 - Six unique keyloggers
 - The adversary has developed tools that perform the same function as netcat, PS tools, pwdump, etc.
 - Most code is packed w/unknown packer

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Preliminary Findings – Adversary Analysis

Client has been targeted by an organized adversary who is conducting a prolonged and sophisticated campaign against them

- The attackers have developed a Client-specific attack plan
- The attackers have utilized a variety of previously unknown malicious code to thwart anti-virus solutions and forensic analysis
- The attackers have re-compromised several systems hours after we eradicated malicious code from them
- The attackers are using extreme caution and utilizing countermeasures to prevent us from identifying the malicious code they are using, and the data they collect for exfiltration
 - They are utilizing multiple hostile IP addresses
 - They are using encryption to protect collected data
 - They are securely cleaning up after themselves
 - Their malicious code has built-in countermeasures
 - The use of multiple redundant covert channels on key systems

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Preliminary Findings – Key Targets

Forensic analysis has revealed that the attackers are choosing their targets wisely, and the network has been compromised for months

- Client executives and key employees have been attacked with highly targeted and sophisticated spear-phishing attacks
- Spear-phishing attacks typically involve an attacker sending a seemingly benign and germane message between two known parties, compromising the recipient
- The attackers are collecting data from key technical users
- The attackers appear to focus on Client's defense-related sites
- The Client corporate network has been fully compromised at least since Saturday, March 17th, 2007, although the attackers probably have been on the network for much longer

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Evidence Of An Organized Adversary

There is compelling evidence that the Client has been targeted by a well-known organized adversary

- Client is the type of organization targeted by organized adversaries
- The adversary has performed intelligence gathering operations against Client (spear-phishing)
- The adversary has developed malicious code only recovered at the Client (often compiled the same day it's distributed)
- The adversary has identified, compromised, and re-compromised an unusually high volume of key internal systems and is focusing the attack on defense-related systems and key personnel
- The adversary is taking proactive countermeasures
- The adversary has been very quick to re-compromise systems and change techniques when we launch countermeasures
- The use of password protected RAR files
- The use of Asia-Pacific IP addresses
- The use of Asia-Pacific malicious code

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Evidence Of An Organized Adversary

The attackers are responding in near real-time

- The attackers are modifying their techniques as we launch countermeasures (forensics metrics)
 - We block Internet from domain controllers – they proxy
 - We identify rootkits w/certain tools – they stop hiding the rootkit
 - We identify known rootkits – they start using unknown rootkits
 - We change the passwords – they continue to use the accounts
- Anti-virus solutions don't work against sophisticated malicious code
 - AV generally can't see the malicious files
 - AV is signature based, so it won't identify code it doesn't know
 - Compromised systems generally require manual cleaning
- Compromised systems have to be identified manually

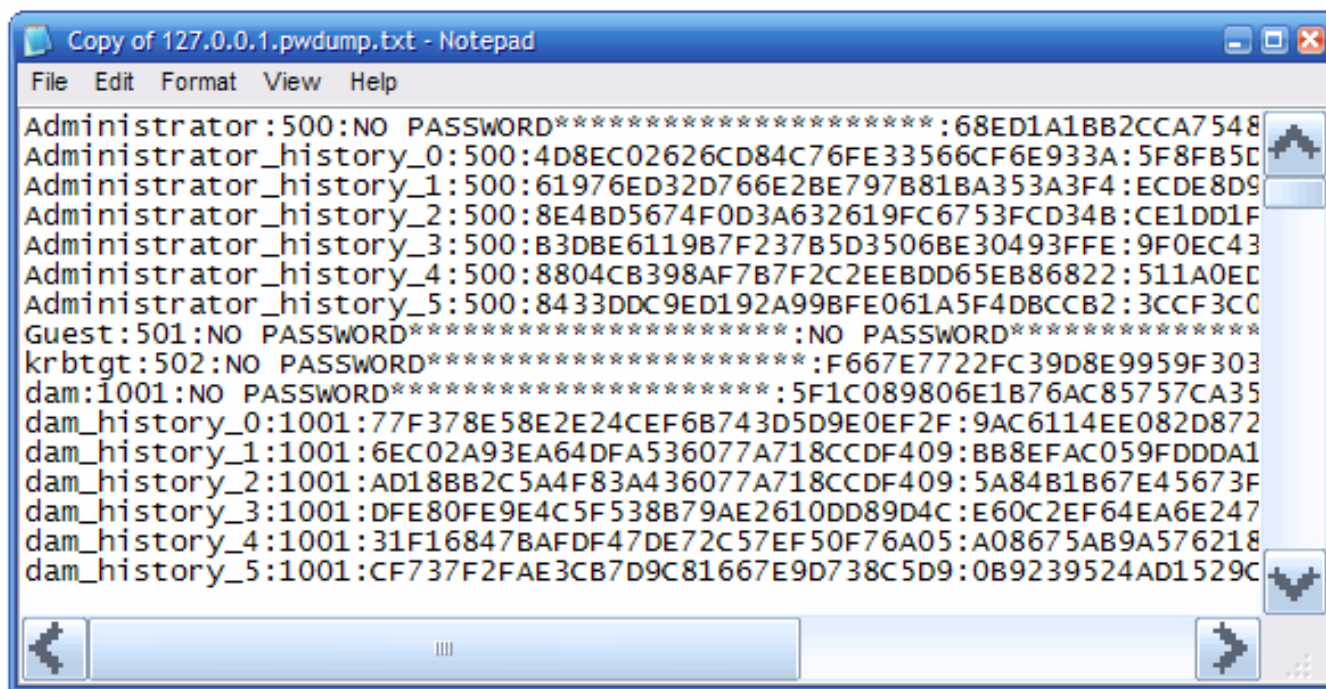
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Evidence Of An Organized Adversary

The attackers collected the password history for every employee and contractor on the Client network

- Evaluation of the password file reveals many employees who have not recently changed their domain password
- Evaluation of the password file reveals that many employees only change the last character or two when changing passwords



```
Copy of 127.0.0.1.pwdump.txt - Notepad
File Edit Format View Help
Administrator:500:NO PASSWORD*****:68ED1A1BB2CCA7548
Administrator_history_0:500:4D8EC02626CD84C76FE33566CF6E933A:5F8FB5C
Administrator_history_1:500:61976ED32D766E2BE797B81BA353A3F4:ECDE8D9
Administrator_history_2:500:8E4BD5674F0D3A632619FC6753FCD34B:CE1DD1F
Administrator_history_3:500:B3DBE6119B7F237B5D3506BE30493FFE:9F0EC43
Administrator_history_4:500:8804CB398AF7B7F2C2EEBDD65EB86822:511A0EC
Administrator_history_5:500:8433DDC9ED192A99BFE061A5F4DBCCB2:3CCF3CC
Guest:501:NO PASSWORD*****:NO PASSWORD*****
krbtgt:502:NO PASSWORD*****:F667E7722FC39D8E9959F303
dam:1001:NO PASSWORD*****:5F1C089806E1B76AC85757CA35
dam_history_0:1001:77F378E58E2E24CEF6B743D5D9E0EF2F:9AC6114EE082D872
dam_history_1:1001:6EC02A93EA64DFA536077A718CCDF409:BB8EFAC059FDDDA1
dam_history_2:1001:AD18BB2C5A4F83A436077A718CCDF409:5A84B1B67E45673F
dam_history_3:1001:DFE80FE9E4C5F538B79AE2610DD89D4C:E60C2EF64EA6E247
dam_history_4:1001:31F16847BAFDF47DE72C57EF50F76A05:A08675AB9A576218
dam_history_5:1001:CF737F2FAE3CB7D9C81667E9D738C5D9:0B9239524AD1529C
```

What Are The Adversary's Goals?

Client's adversary has several well-planned objectives, and needs this network to accomplish them

- The attackers want to systematically data mine Client's network
 - Collect organizational information
 - Collect customer's data
 - Military/defense information
 - For Official Use Only (FOUO) documents
 - Engineering and other technical documents
 - ITAR/export control documents
 - Read/pilfer email
- The attackers want to use Client's network, email addresses, and other information to attack customers
 - Military and government customers are at particular risk
 - Easy spear-phishing targets
- The attackers want to identify internal network connections to Client customer sites and attack those networks directly

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Potential Stolen Data

- Briefings for government clients working in network security
- The names of classified projects
- Lists of staff including clearance levels, ssns, addresses, etc.
- ITAR documents
- NIPRnet documentation
- FOUO briefings
- Government internal organization charts
- Visit request authorization forms (includes PIV data)
- Resumes
- Client databases

Agenda

- Case Study 1
- Case Study 2
- Trends In Foreign Organized Data Mining Intrusions

Foreign Organized Hacking Trends Overview

Organized data mining attacks are increasing in quantity, scope, and sophistication

- There are a few common trends...
 - Originate from Chinese, Korean, and Taiwanese IPs
 - Eastern Europe and Brazil are improving their skills
 - Last several months to several years
 - Average 20-60 previously unknown pieces of malicious code per attack
 - Tens to hundreds of unique IP addresses per attack
 - Each incident contains multiple systems compromised with multiple covert channels each
 - Smart use of encryption for data at rest, covert channels, and data exfiltration
- Accurate statistics are not available
 - Many organizations reluctant to report

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Organized Attack Threat Trends

Listed in the approximate order which we encounter them

- **Spear-phishing (growing threat)**
 - Increasing in sophistication and effectiveness over time
 - Multi-faceted attack including ease of use (for attackers), data collection from the end user, VPN like network access, etc.
- **Application attacks (growing threat)**
 - Few developers are skilled and developing secure online applications
- **Microsoft Internet Services mis-configuration (plateau threat)**
 - Slowly being mitigated over time due to improvements in Microsoft Windows, IIS, default configurations, and user knowledge
- **Browser attacks (growing threat)**
 - Increase in use of adult porn and other malicious websites
 - MS Internet Explorer is the most frequently targeted browser
- **Unpatched systems**
 - 0-Day exploits
- **Undocumented vulnerabilities**
 - Hardest vulnerability to negate, likely to remain the last resort

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What Are They After When They're In?

Once the adversaries redundant presence is established on the network, certain information is targeted

- Network connections to government and military networks
- Information that will assist in spear-phishing attacks
- Weapons Systems
 - Ground and air weapons systems
- Organizational Information
- Keyword searches (Microsoft Index Server)
 - Sensitive But Unclassified (SBU)
 - For Official Use Only (FOUO)
 - Employee Names
 - Export Control (ITAR, EAR)
 - Proprietary

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How Are The Attackers Exfiltrating Data?

- Wide variety of covert channels
 - Collected internally and uploaded to Internet-facing web servers (HTTP/SSL)
 - ICMP channels often used where firewall rules permit
 - NetCat, HackerDefender, other rootkits
 - Via employee email accounts
- Typically over the weekend, holidays, evening hours (USA)
- Government and contractor data often exfiltrated via each other's networks
- Extensive use of encryption, so we don't always know what was exfiltrated

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Why Do Our Adversaries Choose HACKINT?

Digital data mining, with proper encryption, is relatively easy, inexpensive, safe, hard to investigate, and extremely effective

Reporter: “Why do you rob banks?”

Willie Sutton: “Because that’s where the money is.”

- Recent foreign exfiltration example
 - A minimum of 89 650MB encrypted/compressed RAR files
 - This equals from 59,238 - 148,096 reams of paper
 - Roughly 29,619,000 – 74,048,000 pages of printed paper, depending on the compression ratio (2x-5x)
 - It would take 4 to 8 semi-trucks to move that much paper
 - Information was ITAR/export control
 - **This was only one of several significant exfiltrations at this organization**

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Looking Forward – Our Adversaries

This is what we think we can expect from our organized adversaries in the next three years

- **Increasingly sophisticated malicious code**
 - Non-persistent rootkits (memory based) increasingly used
 - Increased use of undocumented exploits
 - MS Vista kernel-mode rootkits
 - More advanced user-mode code “hiding in plain sight”
 - Browser attacks will increase in sophistication
 - Possibly hardware virtualization rootkits (Blue Pill type code)
- **Anti-detection and anti-forensic techniques will improve**
 - New malicious code anti-detection techniques emerge
 - More proprietary Windows PE packing utilities
 - Increased use of undocumented exploits
- **Spear-phishing and browser attacks will increase**
 - The benefits of these techniques easily justify the investment in developing them

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Looking Forward – Incident Responders

We need to *immediately* respond to our adversaries increasing sophistication

- Current situation...
 - The worse this problem gets, the quieter and less likely it is that we'll identify it or have a successful remediation
 - U.S. defense industry merger mania = non-remediation friendly networks
 - Current detection tools will not identify next generation rootkits
 - Few IR teams are skilled at quickly developing and deploying countermeasures, or providing an organized response

- What does the IR community need to do?
 - Develop training & tools that reflect organized intrusion trends
 - Develop better identification techniques
 - Develop better live response techniques
 - Move the battle from the forensics lab to the field
 - Develop memory analysis skills

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Next Generation Vulnerability Assessments

Organizations who are targeted by an organized adversary must change the way risk is evaluated on their networks

- Current risk assessments
 - We are still evaluating the risk to targeted networks with the same techniques that we used in 2000
 - The “snapshot in time” produced from a vulnerability scanner on a well-patched and well-maintained network will not provide the assessor with sufficient information to determine the organization’s risk
 - Organized threats require new techniques and methodologies to recover sufficient information to make a risk determination
- Next Generation Vulnerability Assessments
 - Combination of traditional VA techniques with cutting edge incident response, forensics, and investigative techniques
 - Identifies currently *and* previously vulnerable systems
 - Identifies previously attacked systems
 - Identifies kernel and user-mode malicious code
 - Identified malicious DNS activity

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Questions?

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