A Tagging Solution to Discover IoT Devices in Apartments

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Agenda

- Motivation
- Tag models
- Implementation
- Evaluation
- Future work

Motivation





More IoT Devices at Home...

- Smart homes use IoT devices to improve the occupants ' lives.
- As of 2021, 43% of households in the U.S. own a smart device, increasing from 33% in 2019



Multi-User Smart Homes

Example: rental apartment

- Device owners are not always the users (e.g., landlord vs. tenant).
- Increasing number of devices installed by different people are harder to manage.

• Specific IoT devices can exist out of sight.

MOTIVATION

How to manage IoT devices from users' perspectives?

- Discover and locate
 - Any IoT devices in the home whether on or off
 - WiFi, Zigbee, ...
- Identify and inventory
 - Detailed information about the device (e.g., type, vendor, user review, security features, ...)
- The solution must be easy and cheap to use

Our Contribution

- A tagging implementation for discovering and identifying hidden IoT devices
- A user study on the tags that focuses on participants' comfort levels and price acceptability
- An analysis of our wireless tagging solution's feasibility

Tag Models



Threat Model

Collaborative setting

- Landlords are willing to introduce the tenants to the loop of managing the devices to use.
- Vendors want to improve public relationship by implementing privacy-friendly products.



Wireless Tags



Different ranges and different power consumptions

• BLE



- UWB
- NFC

Privacy: Two Modes, Two Purposes

- Discover and locate
 - Longer detection distance
 - $\circ \quad \ \ {\rm Direction\,information\,to\,the\,device}$
 - Not reveal detailed device information
- Identify and inventory
 - Only the user can access the detailed device information.
 - Proximity requirement

Two-Tag Model



Two-tag model balances utility and privacy

- Location mode
 - BLE with buzzer (i.e., BLE-AC)
 - UWB (i.e., UWB-RAW)
- Inventory mode with NFC
 - Detailed device information is stored in the NFC tag.

Tag reader

- Smartphone for BLE and NFC
- UWB adapter connected on smartphone for UWB

Implementations

IMPLEMENTATION

Tag Models



- **BLE-AC**
 - ItsyBitsy nRF52840 Express with a buzzer



OWB-RAW ○ DWM1001-DEV

IMPLEMENTATION

Tag Reader App: DIAL



Evaluation



Accessibility: Cost and Battery Life

Model Name	Price	Battery Life Minimum (6000 mAh)	Battery Life Maximum (9000 mAh)
BLE-AC	\$21.66	250 days	375 days
UWB-RAW	\$20.26	3.3 days	5 days

Battery Life Clarification

- UWB-RAW is designed to be an anchor point instead of turning off UWB when unused.
- BLE-AC consumes less than one milli amperes, but our power meter could not read less than that.

EVALUATION

Usability of Tags



Tag hunt trials with 23 users

	UWB-RAW (s)	BLE-AC 1 (s)	BLE-AC 2 (s)
Avg.	51.44	22.63	25.62
Std.	13.59	8.93	22.08

They found our tag models easy to learn and use.

System Usability Scale (SUS)

Question	Average Score
I think that I want to use this system frequently.	4.43
I found the system unnecessarily complex.	1.30
I thought the system was easy to use.	4.78
I think that I would need the support of a technical person to be able to use this system.	1.61
I found that the various functions in this system were well integrated.	4.74
I thought there was too much inconsistency in this system.	1.35
I would imagine that most people would learn to use this system quickly.	4.52
I found the system very cumbersome to use.	1.48
I felt very confident using the system.	4.74
I needed to learn a lot of things before I could get going with this system.	1.56

- Our lowest-scored question is whether the user can interact with this system without a technical person.
- The second lowest-rated question is if the user would use this system frequently.

Future Work

- Evaluation for skyscrapers or stadiums
- Additional user study:
 - Price acceptability
 - Landlord or vendor willingness to tag the devices
- Add low-power configured BLE to inventory mode

Q & A